

CHRISTIE

D A CHRISTIE PTY LTD

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WARRANTY CERTIFICATE

All our products carry guarantees that cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods are of an unacceptable quality that does not amount to a major failure.

The benefits under this warranty are in addition to other rights and remedies imposed by Australian State and Federal legislation that cannot be excluded. Nothing in this warranty is intended to have the effect of excluding, restricting or modifying any condition, warranty, guarantee, right, or remedy provided by law (including the Competition and Consumer Act 2010) and which by law cannot be excluded, restricted, or modified.

D.A. CHRISTIE PTY. LTD. ("the Company") warrants that the products manufactured by it are of merchantable quality. The warranty is not transferable and applies only to the original purchaser. It does not cover faults which arise from negligent use or accident or misuse or damage or normal wear and tear or the use of the product for any purpose not intended by the Company, or improperly installed, stored or maintained.

To the extent permitted by law, the Company's obligations to the purchaser in respect of a warranty claim, will at the Company's option, be limited to:

- (a) the repair or replacement of the product;
- (b) paying for the cost of repair or replacement of the product; or
- (c) the supply of an equivalent product of a similar quality, grade and composition.

The duration of the warranty is for a period of 24 months from date of delivery.

The Company accepts no responsibility for repairs made other than by the Company or its accredited agent. The warranty applies only to goods of the Company's manufacture. Items used in the manufacture of the Company's products and items not of the Company's manufacture are sold subject to the warranty given by the manufacturer of those goods.

Where goods are shipped with freight paid by the Company, all claims for goods damaged in transit must be made within 48 hours of the time of delivery. No claim for goods damaged in transit will be accepted after this time.

This warranty does not apply to any of the Company's products which are modified in any way by a person other than persons authorised by the Company to do so including, but not restricted to, products tampered with, altered, modified, repaired, not cleaned, or not installed in accordance with the Company's instructions.

This warranty is in addition to and not in substitution for any warranty given by Law.

WARRANTY CLAIM PROCEDURE

1. Warranty service may be obtained by contacting the Company.
2. Any claim for warranty must be accompanied by appropriate documentation that provides proof of purchase, details of the alleged defect and serial number.
3. The freight to the Company will be at the purchaser's expense but return freight will be at the Company's expense.
4. If the Company finds no defect in the product, then the purchaser must pay the Company's usual charges for service work, testing or rehandling.
5. Repairs MUST NOT be carried out without prior approval of the Company. No responsibility will be accepted for repairs made without authorisation.

PLEASE COMPLETE ALL DETAILS & RETAIN AS PROOF OF PURCHASE IN THE EVENT OF A WARRANTY CLAIM

Dealer Name: _____ Date Purchased _____

Dealer Address: _____ Invoice No: _____

Model Number: _____ Serial Number: _____